

iGuardStove

User & Online Features Manual Electric, Gas & Cooktop Stove Models

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Getting Started

⚠ IMPORTANT

Read This Manual Before Installing

When properly cared for, your new iGuardStove has been designed to be safe and reliable. Do not disassemble any of the components. There are no user serviceable parts inside.

⚠ INSTALLATION REQUIREMENT

No electrician is required to install the Plug-in device and only a Philips screwdriver is needed to mount the Control Panel. The Hardwired requires an electrician.
Note: A professional gas fitter or plumber is required to install the gas valve.

⚠ CAUTION

Do not mount control panel:

- Directly above the heat source where hot air or steam will come in contact
- On or above a microwave or toaster oven
- Directly on or above the stove

⚠ WARNING

The iGuardStove must ONLY be connected to a 125-250 VAC grounded 4 prong range wall outlet.

What's in the Box

1- Control Panel – White or Black



Plug in Power Box or

Hardwired Power Box or

Gas Valve & Power



1- Network Cable



15" of Wire Channel



2- Screws

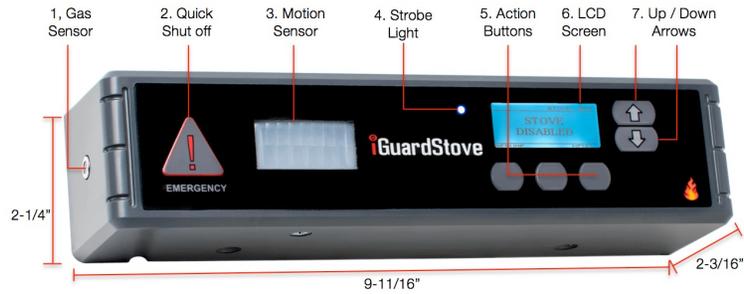


Operating Note:

Hidden Caregiver Lock - If you press and hold the middle button for 5 seconds the device will completely lock you out from all use. To unlock lock it press and hold the the button for 5 seconds again. You can use this to take control of the device so only you can activate the stove. Activate this feature while no one is watching you, as you do not want them to figure out how to defeat this.

Menu Lock – You can **LOCK** access to the **Menu**. Contact us and we will email you instructions. We didn't want to put the code in this manual in case it gets discovered by curious eyes.

Specifications - Control Panel



Installation Note:

While connecting the Power Box you should see LED colors inside the metal enclosure:

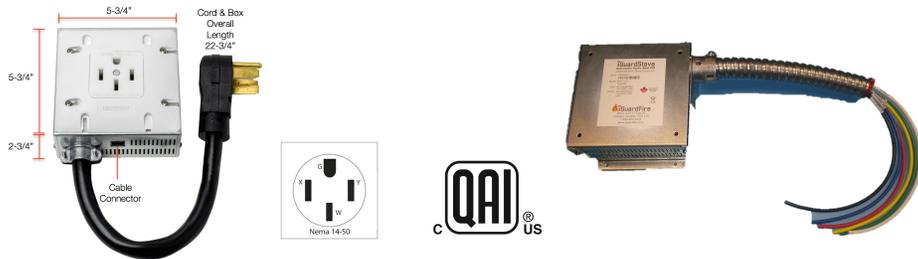
- Amber – Power Box is powered but isn't communicating with the Control Panel
- Green – Confirms that a Control Panel is connected and the iGuard Stove is fully operational
- Blue – The iGuardStove has automatically shut off the stove and is in standby
- Red – The Power Box has gotten too hot

NOTE: Unplugging the cable between the control panel and power box will engage the tamperproof feature which will cause the power box to shut off after about 10 seconds.

Power Box Specifications

Plug-in Model

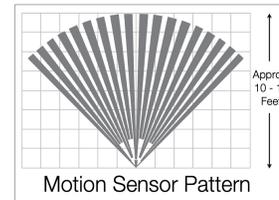
Cooktop Hardwired Model



Specifications – Electric Stove Model

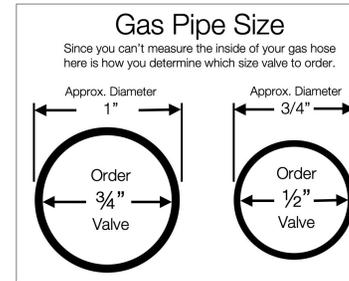
Control Panel	9-11/16"W x 2-1/4"H x 2-3/16"D	Wi-Fi	2.4 GHZ ~ 2.5 GHZ
Power Box	5-3/4"W x 5-1/2"H x 2-1/2"D	Cables Incl.	10' Cat5e Cable with RJ45 ends.
Wattage Draw	5 Watts	Firmware	Updateable: Requires a Wi-Fi connection
Voltages - Plug-in	Plug in: Input & Output:125/250 VAC 50 Amp	Plug Ends	Plug In - NEMA 14-50 Standard Power Box has 12" cord plug
Voltages - Cooktop	Cooktop: Input & Output:125/250 VAC 30 Amp	Connectors	Cooktop - Bare Wire Ends marked
Default Settings	5 min. Auto Shut Off Timer & 4hr. Manual Timer	Certification	CSA C22.2 No. 205 & UL 2017 QAI File # E10697
Operating Temperature	Approx. -40F - 140F (-40C - 60C)	Warranty	1 Year Standard

1. **Gas Sensor** – This sensor looks for unburned gas and will immediately shut off the valve, record an online event and send a text alert. (Gas iGuardStoves only)
2. **Emergency Quick Shut Off** – Will immediately shut the stove off and send a text alert when connected to the Internet
3. **Motion Sensor** - Looks for motion and controls the countdown timer
4. **LED Strobe** - For the Hearing Impaired (See Audio Visual Reminders section of the manual)
5. **Action Buttons** - Each button's action is "Situational" and changes depending on the feature that is displayed on the LCD screen directly above the button. (The middle button doubles as the hidden "Caregiver Lock" see page 10)
6. **LCD Display Screen** – Shows various messages and the status of the iGuardStove
7. **Up Down Arrows** - These buttons allow you to move the screen cursor or for selecting the amount of time in the Manual Timer.



Contains Transmitter Module:
FCC ID: AZY-HF-LPB100
IC ID: 12243A-HFLPT1001
This iGuardStove device complies with ICES-003 and FCC Part 15 rules.

Gas Stove Model Specifications



	1/2" Valve	3/4" Valve
A	4-7/16"	5-1/2"
B	4-1/4"	4-1/2"
C	2-7/8"	3-1/2"

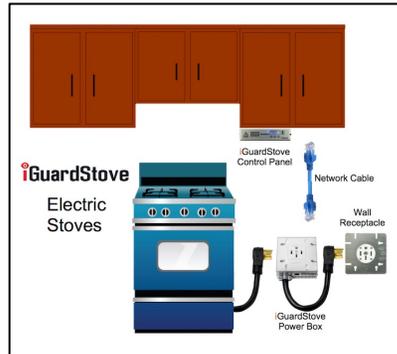
Specifications – Gas Stove Model

Control Panel	9-11/16"W x 2-1/4"H x 2-3/16"D	Wi-Fi	2.4 GHZ ~ 2.5 GHZ
Supply Voltage	15v AC/DC, 1.2A max, 6' Cord	Cables Incl.	10' Cat5e Cable with RJ45 ends.
Wattage Draw	5 Watts	Firmware	Updateable: Requires a Wi-Fi connection
Gas Valve	1/2 " or 3/4" NPT (in and out)	Max Pressure	2 PSI
Plugs	DC Wall adapter with 6' cord.	Certification	Honeywell valve CSA and UL certified
Operating Temperature	Approx. -40F - 140F (-40C - 60C)	Warranty	1 Year Standard

Basic Install Layout

This is how your **iGuardStove** will install onto the stove and cupboards. Depending on the model you have you should have a Power Box or gas valve that hides out of sight under the stove and a Control Panel that mounts up underneath one of the cabinets on either side of the stove. It has the motion sensor in it so it needs to have a good view of the kitchen highest traffic area. The 2 components are connected by a network cable (included) and you can keep the cable out of the way by peeling the backing and sticking the wire channel (included) to the back splash. Its easier to install the cable into the channel first before attaching the channel to the wall.

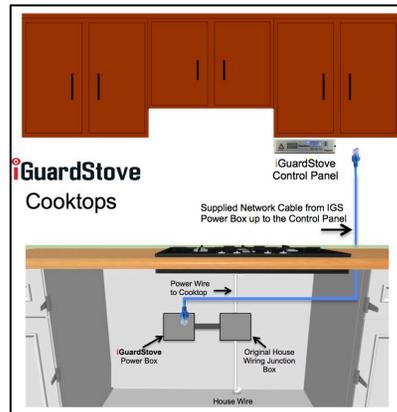
iGuardStove Plug In



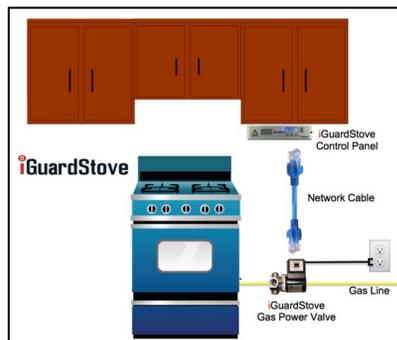
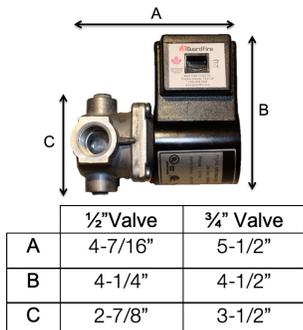
iGuardStove Cooktop - Hardwired



The wiring diagram for the Cooktop hardwired model is found on the back page



iGuardStove Gas Stove



Quick Install Guide - Electric

⚠ WARNING

**Ensure that the stove is off and fully cooled down.
Turn off the stove's main breaker.**

1. Pull the stove away from the wall and unplug stove from wall outlet.
2. **Plug in Model** – Plug the **iGuardStove** power box into the wall outlet. Plug the stove cord into the **iGuardStove** power box.



3. **Cooktop Model** - Have your electrician install the power box below the cooktop inside the cabinets.
4. Connect one end of the network cable into the **iGuardStove** power box and connect the other end of the network cable into the back of the **iGuardStove** control panel.

5. When the Power Box is first powered up a light inside the chassis will glow blue. Once the Control Panel is connected to the Power Box the light will turn green. If there are problems the light will turn red.

6. Make sure the **iGuardStove** power box and cables are out of the way and against the back wall. Slide the stove back into place. You might find it easier to remove the stoves lower drawer to guide the cables.

7. If you need to secure the network cable against the wall from the countertop up to the underside of the upper cabinet use the plastic wire channel with a peel and stick backing that's in the box. Its also works well if you can hide the wire behind the gyrock or inside the wall.

8. Use the 2 screws to mount the **iGuardStove** control panel underneath the upper kitchen cabinet beside the stove and close to the front where the motion sensor has a good view of the cooking area and is easy to reach. Chose the side of the stove that has the most traffic. Do not mount above the stove or in other hazardous spots.



9. Turn the stove's main breaker back on and you are ready to cook.

Handy Tip:

The **iGuardStove** works best when the motion sensor has the best view of the highest traffic area in the kitchen. Mount the control panel on the side of the stove that will see the most motion.

FINAL STEP

The installation of your **iGuardStove** is complete! To open your **ONLINE ACCOUNT** go to our website www.iGuardFire.com and under the **Owners** tab on the main menu click on **How To Set Up Your Online Account** or type in this address <http://iGuardFire.com/set-up-online-account/> in your browser.

Quick Install Guide – GAS Model

⚠ WARNING

The Gas model **MUST** be installed by a qualified gas fitter or plumber and they can follow the instructions below.

1. Pull the stove away from the wall and unplug stove from wall outlet.
2. Turn off the main gas shut off valve, disconnect the flexible gas hose and install the **iGuardStove** Gas Valve Power Box inline with the stove gas hose.

- Be aware of the gas flow direction arrow when installing valve
- DO NOT mount the valve upside down.

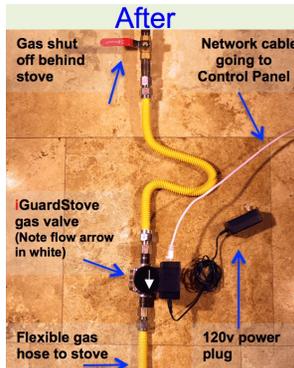
3. Plug the power transformer into the 120 volt wall outlet behind the stove and the other end into the **iGuardStove** Gas Valve Power Box.

4. Connect one end of the network cable into the **iGuardStove** power box and connect the other end of the network cable into the back of the **iGuardStove** control panel. Use the Start/Stop button to toggle the gas valve open and closed to make sure it's working.

5. Make sure the **iGuardStove** gas valve and cables are out of the way and against the back wall, and then slide the stove back into place.

6. If you need to secure the network cable against the wall from the countertop up to the underside of the upper cabinet use the plastic wire channel with a peel and stick backing that's in the box. Its also works well if you can hide the wire behind the gyprock or inside the wall.

7. Use the 2 screws to mount the **iGuardStove** control panel underneath the upper kitchen cabinet beside the stove and close to the front where the motion sensor has a good view of the cooking area and is easy to reach. Do not mount above the stove or in other hazardous spots.



Handy Tip:

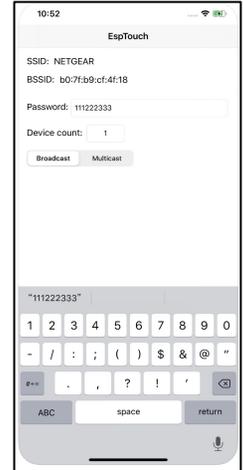
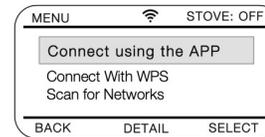
The **iGuardStove** works best when the motion sensor has the best view of the highest traffic area in the kitchen. Mount the control panel on the side of the stove that will see the most motion.

FINAL STEP

The installation of your **iGuardStove** is complete! To open your **ONLINE ACCOUNT** go to our website www.iGuardFire.com and under the **Owners** tab on the main menu click on **How To Set Up Your Online Account** or type in this address <http://iGuardfire.com/set-up-online-account/> in your browser.

Wireless Setup

Press **Menu** and scroll to **Wireless Setup**. You will find 3 options.



(A) Connect Using the APP

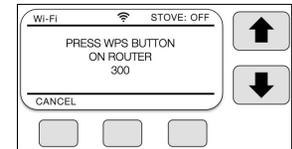
Download the **Espressive ESPTouch** app by using this QR Code and your phones camera. Choose either Google Play for Androids or the Apple Store for iPhones.

Open the APP and chose the network you want to connect with and then enter the password using the phones keypad. When done choose "Confirm" at the bottom.

(B) Connect using WPS AUTOMATIC CONNECTION

For newer routers you can use the very simple WPS (Wi-Fi Protected Setup) feature. Simply press and hold the Menu Button for 2 seconds to enter into the Menu and down to Wireless Setup and then chose "Connect with WPS" option.

Press "Select" and then press the WPS button on your router and then wait until they connect.



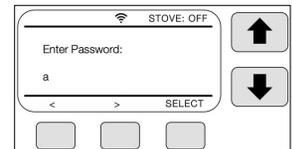
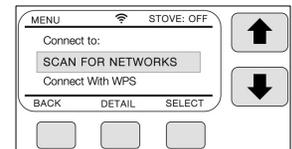
(C) Scan for Networks Connect MANUAL CONNECTION

Scroll to **Wireless Setup** using the **Up/Down** arrows and choose "Select".

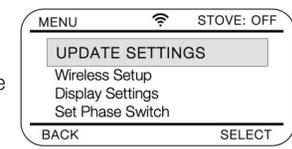
Then enter your password using the **Up/Down** arrows to select the

Then enter your password using the **Up/Down** arrows to scroll through lowercase, upper case symbols and then numbers to select the character you want and then move to next position by pressing the **>** button.

Do not press ACCEPT until the final step. After a successful connection use "Back" to get to Main screen



NOTE: To confirm that the device is connected properly go back into the **Menu** and now the very first **Menu** option should be "Update Settings". If you do not see this then you need to try to connect it again but before you do that you could try to unplug the power to the **iGuardStove** for 5 seconds and then power it back up. If not then try to reconnect using methods **A** or **B** again.



Operating Note:

- After you turn the stove off the words "Protection Enabled" will disappear in 3 or 4 minutes.
- Pressing the "Emergency" button will instantly shut the stove off. (To resume cooking press "Reset" to turn the stove back on.)

Device Menu Options

To access the settings press and hold the Menu button for 2 seconds

Handy TIP:

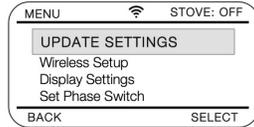
There is a way for you to LOCK the Menu from unwanted access. It involves a sequence of button presses to unlock it. We don't put those instructions in this manual to prevent curious minds from discovering the secret. If you want the instructions simply email us and we will send them to you.

1. UPDATE SETTINGS

Once changes are made to the Settings in your Online Account it may take up to 30 minutes to load the updates to the iGuardStove.

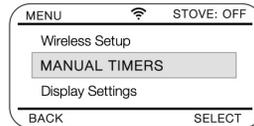
To do the update immediately press and hold the Menu button for 2 seconds to enter the Menu. Then select **Update Settings**.

After it is confirmed that the update is successful you can back out by using the **Back** button.



2. MANUAL TIMER

If you Have disabled the Manual Timer using the Online Account and the button is hidden from the screen but you can still access it locally using the devices Menu option. This is handy when you have the Menu locked.

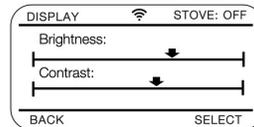
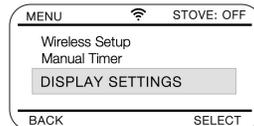


3. WIRELESS SETUP – See page 8

4. DISPLAY SETTINGS

Choose Select to enter Display Settings

Adjust the settings to your desired effect using the arrows. Use the **Next** button to move from Brightness to Contrast.

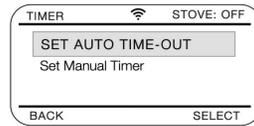
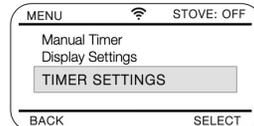


When you are happy with your choice use the **Back** button to return to the **Main** screen

5. TIMER SETTINGS

*If you are connected to the Internet then refer to page 17

If you have NOT connected your device to the homes Wi-Fi you will see this option in the Menu. The **Timer Settings** allow you to change the default times of both **Manual** and **Auto** timers. While inside **Menu** use the arrows to scroll down to **Timer Settings** and press **Select**.



There are two choices - Auto & Manual

To set the **Auto Shut Off** time select **Set Auto Time Out**.

Use the arrows to select between 1 and 15 minutes for the **Auto Shut Off** time. Use **Back** to accept the new time.



To set the maximum time the **Manual** timer can be adjusted to use **Maximum Timer**. Use the arrows to select what ever time you need. Use **Back** to accept the new time.



Note: If you choose to disable the Manual timer then press the button until the screen reads **Timer Disabled**. To re-enable press the button.

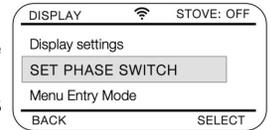
Handy Tip:

The iGuardStove works best when motion sensor has the best view of the highest traffic area in the kitchen. Mount the control panel on the busiest side of the stove.

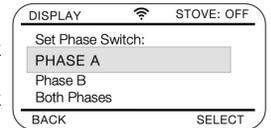
6. SET PHASE SWITCH

iGuardStove has the ability to turn off the stove without killing power to the clock. But each stove is different as to how this is accomplished.

The **Phase Setting** may have to be changed from **Phase A** to **Phase B** depending on the brand of stove you use.

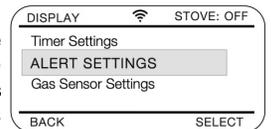


Once the iGuardStove has shut off the stove check to see if the clock remains on. If not then try the next setting and that should solve the issue. If needed change the **Phase Setting** and retest the stove to see if the clock stays on.



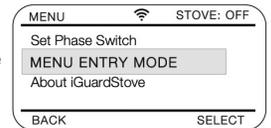
7. ALERT SETTINGS – (If connected to Wi-Fi refer to page 11)

If you have NOT connected your device to the homes Wi-Fi you will see this option in the Menu. You can choose to have an **Alert Reminder** beep 5 seconds before the device will shut off the stove. Go to **Alert Settings** and choose **Select** to toggle between on and off. The factory default is **Off**. The Intelligent model is customizable between 3 and 30 seconds.



8. MENU ENTRY MODE

There are 3 different ways for you to access the Menu including a LOCK. It involves a sequence of button presses to unlock it. We don't put those instructions in this manual in case the wrong eyes spot the secret. If you want the instructions simply email us and we will send them to you.



9. ABOUT iGuardStove

This option tells you the **MAC address** and the software version



10. BYPASS iGuardStove

This allows you to disable the device and use your stove as if the iGuardStove was not connected.



11. RESTORE FACTORY DEFAULTS

This will erase any Internet settings and reset the device back to **Factory Default** settings.



Operating Note:

- You can choose to activate the beep and strobe and it can warn the user before the impending shut off of the stove.
- If the iGuardStove shut's off the stove and the clock goes out then refer to "Set Phase Switch" above.

Device Menu Options continued – Gas

The Menu for the gas model includes this setting option #6 instead of the option #6 for the electric model

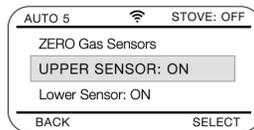
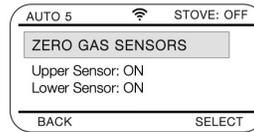
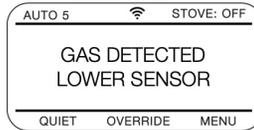
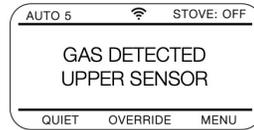
6. GAS SENSOR

There is an Upper and Lower gas sensor. The Lower will pick up lighter gasses and the lower will pick up heavier gases. They are both designed to pick up DANGEROUS levels of unburned gas and therefore the Upper sensor MAY NOT pick up unburned gas before the 5 minute Auto Shut Off Timer times out. (assuming you had left the kitchen.)

If the Upper Alert triggers and shuts off the gas valve you may Silence it or if you need to finish cooking you can use the Override to relight the burner. If it still smells gas after 5 minutes it will repeat the alert. If this continues shut off the stove and call a repair person to check the stove.

IF you know FOR SURE there is no gas present you can use the Zero Function which will set the sensors back to normal which should help to eliminate false alerts.

Every kitchen is different and if you find the sensors do not work for your kitchen then you can disable either or both.

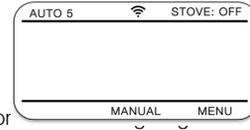


BUTTON NAMES

Button names are found above the button on the LCD screen and are called “Situational” meaning that one time the button may be labelled as a “Back” button and in a different situation it may be labelled “Reset”. Look above the buttons to see the label description of how that button will react.

1. POWER

When the iGuardStove is installed it is powered all the time. It draws only 5 watts of power while in the standby mode so you will not need to shut it off. In Standby/Sleep the screen is dark. iGuardStove will wake up and the screen will come on when it senses you are in the area. If you are simply coming into the kitchen for other reasons then it will work as a motion



2. START COOKING

Once you turn on the stove knob, the iGuardStove wakes up and switches from standby into the Automatic Shut Off mode. The screen reads “Protection Enabled”. Your iGuardStove is now active and protecting you.



3. AUTOMATIC STOVE SHUT OFF

Your stove operates as it always did. The iGuardStove starts to count down when it doesn't see you in the sensor range (approximately 10-12 feet or 3-4m) and will shut off after the 5 minutes times out. (Check page 7 to see how to adjust the shut off time)

4. RESUME COOKING

Upon returning to the kitchen, the motion sensor will see the user and automatically turn the stove back on with no interaction required by the user. 2 sets of 3 quick beeps will act as a reminder to the user that the device has turned the stove back on. The screen instruction will then read “Turning Stove Back On” for 5 seconds and then switch to “Protection Enabled”.

5. STOP COOKING

To stop cooking simply turn the stove knob off as you normally would and that's it. After 4 minutes of an inactive stove the iGuardStove will go to sleep to wait until the next time you start to cook.

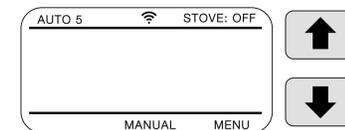
6. MANUAL TIMER (This doesn't rely on the motion sensor)

This timer allows both the oven and stovetop to be used uninterrupted for longer cooking times than the Automatic Shut Off of 5 minutes.

When in Manual timer mode use the arrows to set the hours and minutes that you want to have the stove or oven operate.

The manual timer will start to count down without pushing any other buttons. After the Manual timer times out the screen instruction will display “Timed Out Press Reset”. Press “Reset” puts the iGuardStove back to Standby.

If you don't want someone to have the ability to override the safety feature by using the Manual Timer then you can simply disable the Manual Timer and it will disappear from the screen.



Gas Sensors

There are 2 sensors to detect unburned gas. One is in the control panel for lighter natural gasses that rise and the other is in the gas valve power box below the stove for heavier propane gasses. When a sensor detects unburned gas, it will shut off the gas flow to the stove. An audible alarm will also beep twice a second and the screen will display “Gas Alert”.

If you have the device connected to the Internet a Gas Alert text will be sent to the people on the Contact list for gas alerts. The alarm will beep twice a second until the gas dissipates. You can silence it by pressing the button labelled “Silence”. After the gas has dissipated the iGuardStove will then beep once a second and will now display a “Cancel” button allowing you to cancel the Alert.

It is best that you open windows and door to clear the air. If the Alert occurs frequently it is highly recommended that you call in a professional to determine the cause of the leak. The gas sensors can take some time (perhaps days) to fully stabilize after being powered up for the first time and could give false reading until they settle. See page 4 for more info.

To ensure maximum benefit we highly recommend that you connect your iGuardStove to the Internet using your home's Wi-Fi. This will enable the alert messages to be sent to people on the contact list and to record the gas alert event into the usage history.

Important Note:

Using the Manual Timer basically disables the Auto Shut Off SAFETY feature so be careful with its use. Its possible that your cooking could start on fire. Try to use it only for the oven.

Operating the iGuardStove Gas Stove Model

1. POWER

When the **iGuardStove** is installed it is powered all the time. It draws only 5 watts of power while in the standby mode so you will not need to shut it off. In Standby/Sleep the screen is dark. **iGuardStove** will wake up and the screen will come on when it senses you are in the area. If you are simply coming into the kitchen for other reasons then it will work as a motion controlled night light.

2. START COOKING

To start cooking FIRST go to the **iGuardStove** and follow the onscreen instructions. Press the left button labelled **"START"** which will open the gas valve and allows the gas to flow when you turn the stove knob to ignite the burner. The internal count down timer is hidden and when the **iGuardStove** starts the screen will say **"Protection Enabled"** for 5 seconds and then screen will change to read **"When Done, Press STOP and turn off the stove"**

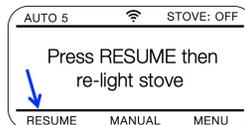


3. AUTOMATIC STOVE SHUT OFF

Your stove operates as it always did. The **iGuardStove** starts to count down when it doesn't see you in the sensor range (approximately 10-12 feet or 3-4m) and will shut off after the 5 minutes times out. (See Page 7 & 13 to change the 5 minutes to other times).

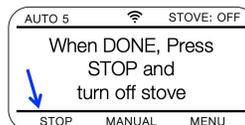
4. RESUME COOKING

Upon returning to the kitchen AFTER the **iGuardStove** has shut off the Stove automatically the screen instruction will say, **"Press RESUME then relight stove"**. Press the left button labelled **"RESUME"** which will re-open the gas valve and then use the stove's knobs to re-ignite the burner again. After 5 seconds the onscreen display will change and the the button label will read **"Press Stop and shut off the stove"**.



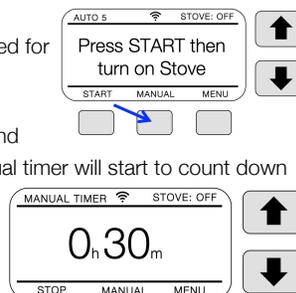
5. STOP COOKING

While you are cooking the on screen instructions will remind you with **"When Done, Press STOP and turn off stove"**. This will shut off the gas valve and the screen will then switch back to the **"START"** mode and will remain there until the next time you decide to cook. Pressing the **"Emergency"** button will instantly shut the stove off. (To resume cooking press **"Reset"**).



6. MANUAL TIMER (Note: This doesn't rely on the motion sensor)

This timer allows both the oven and stovetop to be used uninterrupted for longer cooking times than the **Automatic Shut Off** of 5 minutes. Press the middle button labeled **"Manual"** in order to set the time. When in **Manual** timer mode use the arrows to set the hours and minutes that you want to have the stove or oven operate. The manual timer will start to count down without pushing any other buttons. After the **Manual** timer times out the screen instruction will display **"Timed Out Press Reset"**. Press **"Reset"** to put the **iGuardStove** back to Standby. If you don't want someone to have the ability to override the safety feature by Using the Manual Timer then you can simply disable the **Manual** Timer and it will disappear from the screen.



Important Note:

The Manual Timer has the same effect as disabling the Auto Shut Off feature so be careful with its use as there is no active safety feature.

Online Features

Register a New Account

To Register or Open your new account go to <https://manage.iguardsfire.com> where you will see this screen example below. Just fill in the information and then choose **"Register"** at the bottom.

When adding a Phone Number use your cell phone if you want to get text alerts. Otherwise leave it blank. You can add it later.

Register for a new Account

Already have an account? Then please [Sign In](#)

Register the person who will be accessing the online account.

Title:

First Name:

Last Name:

Phone Number (optional):

Username:

E-mail:

Password:

Password (again):

[Register](#)

Sign In After Account is Open

After your account has been created sign in using your newly created log in information. Check the **"Remember Me"** box and then click **"Sign In"**. Once you arrive at the Home page don't forget to bookmark that page and then every time you go to the bookmark you will go directly to the Home page without having to Login.

Sign In

Sign In Using an iGuardFire Account:

If you don't have an existing iGuardFire account, [Register](#) or Sign In using a third party account below.

Login:

Password:

Remember Me:

[Sign In](#)

[Forgot Your Password?](#)

Add Your iGuardStove to Your Online Account

When “Adding” or “Registering” a new device you will be asked 3 questions. The info needed for questions #1 and #2 can be found on the box label, the back of the Control Panel or under the “Menu” section in the on screen Menu and scroll down to “About iGuardStove”

1. The MAC address -This is similar to a serial number. Shown beside the green arrow in the sample label)
2. The Security Code - This is the 3 digit code found listed under the MAC Address. (Shown beside the purple arrow in the sample label)
3. Name – This is where you will name your iGuardStove so you can identify it if you have multiple devices.

Register a new Device

Please enter a MAC address and security code for a new device you would like to add. You may find these either printed on the label on the product box or control unit; or you may navigate to the “About iGuardFire” in the menu screen of an installed device.

You may assign this new device any name you choose to help you keep track of multiple devices.

Mac address:

Security code:

Name:



Home Page

Below is a sample of your Home page. This sample is named Bill's Home page and he has an iGuardStove added to his account named 123 Main Street. Each line will show from left to right the

- The name that you gave the the stove.
- The colored icon showing the current status or last action of the stove.
- The name of that status or last action.
- The Lock button
- Then 3 page buttons named History, Settings and Alerts

click the “Add a Device” button at the bottom and follow the instructions on page 16.



The lock button will allow you to lock the stove remotely. If it is green the stove will be functional and when you press it it switched to orange meaning the stove is locked from use. It will toggle between the two colors.



Identification

On the Settings page you will find many different feature blocks. The first is the “Identification” section. This is where you can change the name of your stove if needed. You also should set your time zone of where the stove is located. This will help when you use the “History” tracking feature. The dark boxes on the right are not editable and were set when you “Added the Device”.

Identification:

Name: Mac Address:

Timezone: Firmware Version:

Stove Type:

Audio Visual Reminders

The Audio and Visual Alerts will remind you when the stove is about to shut off automatically due to absence. If you did walk away for 5 minutes it will remind you so that you can return to the cooking area where the cooking can then continue. If you use an electric stove model the motion of you returning will automatically turn the stove back on. If you have a gas model you will need to press the “Resume” button.

Typically the audio reminders are disabled from the factory and you can chose whether or not you want the reminders turned on.

The Strobe is a visual alert which can be used for the hearing impaired.

Audio and Visual Alerts:

Beep before shut-off: Strobe before shut-off:

Beep after shut-off: Strobe after shut-off:

(Starts beeping at the specified time before the stove is automatically shutoff; then continues to beep after shutoff for the specified time.)

(Starts strobing at the specified time before the stove is automatically shutoff; then continues to strobe after shutoff for the specified time.)

Auto Shut Off Timer

The Auto Shut Off Timer value is the amount of time you can be away from the cooking area before the iGuardStove will shut off the stove automatically. The default from the factory is 5 minutes. You can adjust it anywhere between 1 to 15 minutes. Please keep in mind that a lot can happen when your cooking is allowed to run unattended even for even 5 minutes so keep the time shorter rather than longer. Once this is set you won't need to adjust it.

The "Show Countdown" checkbox allows the countdown timer to show on the screen instead of the default wording of "Protection Enabled". Sometimes a visible countdown timer can confuse people or make them anxious not know what is going to happen once it zeros out. You can show the timer initially to get used to where the motion sensor can and can't see you by watching for the timer to reset.

Auto Shut Off Countdown Timer (Motion Sensor):

Auto Timer is always active while the Stove knob is turned on.

Auto time out: 5 mins 00 secs

Sets the maximum duration the user may leave the area (as seen by iGuardStove's motion sensor) before the stove automatically shuts off.

Show countdown:

Check to show the countdown timer while automatic protection is enabled. Uncheck to show the words "Protection Enabled" instead of the timer.

 Save

Manual Timer

The "Manual" timer will allow cooking to happen uninterrupted. The "Maximum timer duration" is any time up to a 10 hour maximum. This will allow for slow cooking times for doing a brisket or slow roasted ribs but never more than the maximum time that you choose.

The Default time duration is simply the time that first appears when you first press "Manual". The default is 30 minutes but if you can set it to whatever time works best. Think of it as a favorite time

If you don't want have anyone to have access to the "Manual" timer then check the "Disable Manual Timer" box and this feature will disappear from the screen and the user will be able to cook using only the automatic safety features.

If the Manual Timer is disabled a user can still access the Manual Timer locally by going into the Menu and scroll down to the Manual Timer and then enter that option to activate it. The label for the Manual Timer still remains disabled. Its just an easy way for someone to gain quick access without having to go into the online settings to enable the Manual Timer in order to use it.

Manual Timer (Manual Override):

Allows the user to bypass the motion based Auto Shut Off Timer and run the stove unattended for longer cooking times (for example, to roast a turkey).

Maximum timer duration: 10 hrs 0 mins

Default timer duration: 0 hrs 30 mins

Disable "Manual" timer:

If checked, the "Manual" timer option/button will be hidden on the main screen but still available through the menu.

 Save

Child Lock – Not Applicable to Gas Stove Models

Typically the iGuardStove for electric stoves is automatic. When you turn the stove knob the stove starts. When you return to the kitchen after its automatically shut off the stove the iGuardStove will automatically turns the stove back on. In some instances you might not want the device to be so automatic. Here are a couple examples to better explain.

To initiate cooking if you choose "Child Lock", turning the stove knob will not energize the stove until you press a button on the Control Panel suggesting that YES you do want the stove to turn on. If you have toddlers that like to turn knobs then this will be a great feature to activate.

When returning to the kitchen the same action of pressing of a button on the Control Panel will be required EVERYTIME to resume cooking. If someone has wandered away for a couple hours and has truly forgotten their cooking you might not want the stove to do something that they are not suspecting which is to turn back on automatically.

The "Auto Resume for only 30 minutes" is part of the Auto Resume feature. This stove will only automatically turn back on when they have returned WITHIN a 30 minute period. AFTER the 30 minute period the "Resume" button will have to be pressed on the Control Panel. This in essence is a partial "Child Lock" setting. You don't have to press "Resume" every time but rather just AFTER a 30 minute period has elapsed.

Deselecting it means that the stove will "Auto Resume" whenever the person comes back to the cooking area. Even after 2 days as an example. Keep in mind that you might not want someone to finish cooking something that is half cooked and has been sitting for long periods.

Child Safe Feature: (Adds a second level of safety in order to energize the stove)

Methods to Initiate Cooking:

- Automatic** Stove Knob Only Turning a stove knob activates elements (nothing else needed).
- Child Safe** Stove Knob + iGuardStove Button Turn a stove knob and then selecting either the "START" or "MANUAL" buttons on iGuardStove.

Methods for Resuming Cooking:

- Automatic** Motion Only Stove automatically resumes cooking when re-entering kitchen (nothing else needed).
- Child Safe** Motion + iGuardStove Button To continue cooking, the "RESUME" button needs to be pressed on iGuardStove.

 Save

Late Night Lock

This feature allows you to disable the stove during certain hours of certain days of the week. This will prevent someone from waking at 3am and then deciding to cook everyone breakfast and then falling back asleep with the stove left on. Just check the day of the week and then select to times you want the Lock to operate between.

If the stove knob had been left in the on position when the locks engaged at night, when the locks release in the morning you will have to press the Rest button on the control panel to energize the stove.

Late Night Lock:

Totally disables the stove during the specified periods.

Sunday:	<input type="checkbox"/>	12:00am	to	12:00am
Monday:	<input type="checkbox"/>	12:00am	to	12:00am
Tuesday:	<input checked="" type="checkbox"/>	8:30pm	to	6:00am
Wednesday:	<input type="checkbox"/>	12:00am	to	12:00am
Thursday:	<input checked="" type="checkbox"/>	10:30pm	to	12:00am
Friday:	<input type="checkbox"/>	12:00am	to	1:00am
Saturday:	<input type="checkbox"/>	12:00am	to	2:00am

Save

Additional Features

This is where any additional settings would appear:

Disable **"Bypass iGuardStove"** – In the devices screen Menu you will find a **"Bypass iGuardStove"** option. This will in essence turn off our device from controlling the stove. You MAY want to use this if you are doing big dinners and will be in the kitchen for long periods of time. By checking this box in the Account Settings the Bypass feature will disappear from the on screen Menu. This adds another level of protection by eliminating the possibility that someone can override the safety features.

Additional Features:

Control specific disabling features of the iGuardStove.

Disable "Bypass iGuardStove":

The "Bypass iGuardStove" option in the Control Panel Menu allows the user to bypass all protection provided by the iGuardStove so the stove may be used without limits. By checking this box that option will no longer be available at the Control Panel of the iGuardStove.

Save

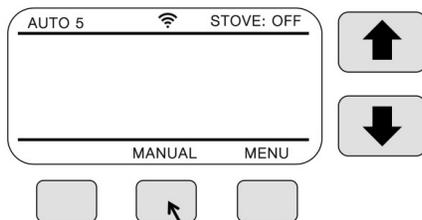
Caregiver Lock

If at any point in time you want to lock out the device while in the home because you might have to run out for an errand you can use this Lock.

The center of the 3 buttons is labeled Manual. Press and hold that button for 5 seconds to engage the lock and the screen will now read Caregiver Lock On.

Pressing and holding the button again for 5 seconds will release the lock.

NOTE: This is obviously not a password protected lock so try to do this while no one is watching. If you had a password and forgot it then there is no way for that to be reversed. Typically people do not press and hold buttons and so this level of security is sufficient.



Press & Hold for 5 Seconds

Shut Off Odometer

The Shut Off Odometer is an amazing feature. How it works is this. Every time the **iGuardStove** has to shut the stove off automatically it records that event here. It is a running tally since you had set up the device and had connected it to your online account.

In essence every time the **iGuardStove** shuts off the stove it has prevented a potential fire. As this number grows you will begin to realize the value that the device is providing you.

Its also a simple way to see how your loved ones memory is. If this number is fairly consistent and then starts to ramp up at some point then that would suggest that something has changed in their lives.

The screenshot shows the 'Home' screen of the iGuardStove app. At the top, there is a 'Home' button. Below it, the title 'History for Stove Our Homes iGuardStove' is displayed. The main content area shows 'OUR HOMES iGUARDSTOVE' with a status indicator 'iGuardStove is ENABLED and Stove is OFF' and 'Last Check-In with Server: 1 minute ago'. There are 'Settings' and 'Alerts' buttons. At the bottom, the 'iGuardStove Information' section shows 'Potential Fires Prevented: 98' and 'Your iGuardStove has had this many automatic shut offs'. The temperature is shown as '23°C'. An orange arrow points from the 'Potential Fires Prevented' text to the 'Shut Off Odometer' section in the text above.

Room Temperature Alerts

The temperature sensor is designed to warn you if the ambient temperature in the kitchen area is getting to dangerous levels either too high or too low. This can alert you that maybe the furnace has quit and the pipes are at risk of freezing or that the air conditioner has failed and the house is too hot and your loved one needs to be removed from the home immediately.

Set the range that you would like by selecting the low temperature and the high temperature. Keep in mind that it should have a large enough spread to account for thermostats that lower the temperature at night and other situations that affect temperature swings in the home.

The sensor is not immediate and could take up to an hour to register a change. Its not designed to be a constant monitoring item but rather an alert when the temperature gets drastically into an unacceptable level. It can take many hours for outside temperatures to creep into a home so the one hour is fine.

The alert will appear on the Home Screen as a Status Icon as well as in the Calendar of Events. If you go to your Contacts in the Alert section and check off the Temperature Alert checkbox then it will send that Contact and alert when either extreme is reached.

Temperature Monitor:

Track the ambient temperature of the iGuardStove and send alerts if it becomes too hot or too cold.

Low temperature alarm: Temperature Units:

High temperature alarm:

Today's Events:

Event	Time
Temperature Normal (None)	11:33 AM
Timer Cancelled	11:11 AM
Temperature Too Hot (102°F)	11:04 AM

iGuardStove Information:

POTENTIAL FIRES PREVENTED: **99** TEMPERATURE: **84°F**
Your iGuardStove has had this many automatic shut offs

History – Calendar View

This Calendar view gives you a quick way to see what's been happening with the stove in the last 12 months. This example shows the "Last 5 Weeks". Icons of concern are red or orange and less important are in blues or other similar colors. Simple "Power On" icons are green. There is a number in brackets beside each event telling the number of times that event occurred that day.

Clicking on a particular day will expand the view so you can review a minute by minute detailed list of events. Being able to monitor someone's activities with the stove can be a great way to see how their memory is changing so you can determine if changes in care are needed.

At a glance you can see how if loved ones are even using the stove. This is a simple way to make sure they are eating hot meals every day.

◀ March
April, 2021
May ▶

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
28 7 events	29 11 events	30 11 events	31 9 events	1 8 events	2 12 events	3 7 events
4 8 events	5 6 events	6 7 events	7 6 events	8 9 events	9 7 events	10 10 events
11 11 events	12 8 events	13 7 events	14 4 events	15 10 events	16 6 events	17 4 events
18 8 events	19 7 events	20 11 events	21 6 events	22 9 events	23 7 events	24 4 events
25 4 events	26 4 events	27 9 events	28 16 events	29 11 events	30 7 events	1 8 events

Legend:

Stove Turned On	Shut Off	Emergency Button Pressed
Temperature Alert	Lost Communication	iGuardStove Bypassed
Gas Detected (Upper Sensor)	No Activity During the Grace Period	Activity Seen

History – Daily View

The Daily List of Events is very handy way to determine how people are interacting with the stove. This is important as peoples memories change and can give you insights as to their activities that no other device can.

You can see how often they are cooking and other helpful things. If you see that the stove is being used at 3 am then it is time to engage the Late Night Locks or other safety features.

Other handy indicators will show how often the cooking is being forgotten. You can also see when the yellow “Reset” icon appears telling you how long they stayed away from the cooking. If it’s 1- 6 minutes say then you can feel that they are simply being distracted maybe my the door or phone. If you see that they are staying away for really long periods before the yellow “Reset” icon appears then you know they are not just being distracted but are actually forgetting the cooking.

You can also see if they are using the “Manual” timer too often and can make decisions on whether they should have that ability or you should disable it.

Lots of very helpful information can be pulled from this data over time you will find that there is no other way to determine this information especially if you live in a different city.

Events for Tuesday Dec 20, 2016:

Event	Time
Stove Off	9:18 PM
Stove On	9:17 PM
Reset	9:17 PM
Auto Time-Out	9:17 PM
Stove On	9:17 PM

Activity Monitor - Daytime

The **Daytime** and **Nighttime** Activity Monitors help you keep an eye on what's happening in the heart of the home. We've heard of loved ones falling and unable to get up and going hours or days before being discovered. Now you have a motion sensor in the heart of the home. (Keep in mind this has nothing to do with the stove protection. Its just motion sensor based feature.)

The Daytime Monitor settings: Choose the “Wake Time” that a loved one typically starts their day. Choose a Grace Period which is the amount of time you want to expire before you are sent an alert that there has been no motion. Example: If you set the “Wake Time” to 7:00am and the **Grace Period** to 3 hours then if no motion is detected by 10:00am an alert will be sent.



If motion is seen DURING the **Grace Period** then it simply resets again and you will see this icon on the Event History. You will also get a text alert if you have that selected in Alerts.



If motion is seen AFTER the alert has been sent then you will see this icon on the Event History and the Grace Period timer will reset.



Each time motion is seen the **Grace Period** gets pushed out throughout the day. In the previous example if motion was seen at 8:45am then the **Grace Period** would continue for 3 hours from that point until 11:45am. If no motion is seen until 11:45am then an alert will be sent. If motion was seen before the 3 hour limit at say 11:30am then the 3 hour **Grace Period** would start once again until 2:30pm with no alert having been sent.

The reason it keeps resetting is because you never know when something might happen to a loved one during the day and you don't want only one chance to be notified.

The Good Morning Message simply sends a text/email to your smart device letting you know that someone is up and mobile and walked into the kitchen. It will only do this once per day after the Wake Time.

This is a great peace of mind feature of your iGuardStove.

Schedule:	Wake Time	Sleep Time
Sunday:	<input checked="" type="checkbox"/> 7:00am	<input type="checkbox"/> 10:30pm
Monday:	<input checked="" type="checkbox"/> 7:00am	<input type="checkbox"/> 10:30pm
Tuesday:	<input checked="" type="checkbox"/> 7:00am	<input type="checkbox"/> 10:30pm
Wednesday:	<input checked="" type="checkbox"/> 7:00am	<input type="checkbox"/> 10:30pm
Thursday:	<input checked="" type="checkbox"/> 7:00am	<input type="checkbox"/> 10:30pm
Friday:	<input checked="" type="checkbox"/> 7:00am	<input type="checkbox"/> 10:30pm
Saturday:	<input checked="" type="checkbox"/> 7:00am	<input type="checkbox"/> 10:30pm

Wake Time is when the Nighttime monitoring ends and the Daytime monitoring begins.

Sleep Time is when the Daytime monitoring ends and the Nighttime monitoring begins.

Good Morning Message: An alert notification will be sent the first time that activity is seen for the day, letting you know that someone has been in the kitchen. This notification will only be sent once each day.

Daytime: Check this box to monitor activity during the Daytime. Also see the Grace Period setting, below.

Daytime grace period: 3 hrs 0 mins

If there has not been any motion seen during the length of Grace Period that you have chosen, an alert notification will be sent and an event recorded.

Example: if you set Wake Time to 7:00am and the Grace Period to 3 hours, then an alert will be sent if no motion is detected by 10:00am. If motion is seen during the Grace Period, then the Grace Period will start again and repeat throughout the day until the Sleep Time is reached.

Nighttime: Check this box to monitor activity during the night. An event will be recorded any time motion is seen during the night. (Events will not be reported more than once every 15 minutes.) Note: Alerts are not sent for nighttime activity.

Activity Monitor - Nighttime

The Nighttime Monitor settings: The **Nighttime** monitoring starts at the “**Sleep Time**” and ends at the “**Wake Time**”. During the **Nighttime** the system will simply record motion that it sees. This can help you determine if there are any sleep irregularities with your loved one.

All someone needs to do is pass through the sensor field to record an event. Only one event will be recorded every 15 minutes. This will give you the information that you need without overwhelming the **Events History** with too many recorded events.

Event	Time
 First Activity Seen During the Day	6:55 AM
 Activity During the Night	3:44 AM
 Activity During the Night	2:35 AM

For each event recorded you will see this icon



No alerts will be available for the **Nighttime** monitoring.

Tips:

-Don't make the **Daytime Grace Period** too short or you could get a large number of texts during the day. 3 hours works nicely for most situations.

-If the **Grace Period** is longer than the time between **Wake** and **Sleep** then no alerts will be sent.

- You must first activate either the **Daytime** or **Nighttime** monitors in order to get the alerts, then you must go to the **Alerts** page and select who will receive the alerts. The **Alerts** checkbox will not appear until you activate one or both monitors.

-The times between the **Wake Time** and the **Sleep Time** is the Day hours. Everything outside those hours are the Night times.

Contacts List – (Family, Friends & Care workers)

NOTE: These Alerts require a monthly subscription. Please contact us for more information.

This area manages your Contacts List of who you want to receive which Alerts. They WILL NOT have access to Settings. (See Managers in next column.) In the example below you can pick certain people to get these Alerts. The “**Alert Method**” allows to choose the delivery method to each person by either text, email or both.

- Emergency Button** – When the Emergency button is pressed on the Control Panel the alert will go out. If someone lives in a different city then it might not make sense that that person gets this type of alert. People who might could be a next door neighbor, close friend or a building manager etc.
- Loss of Communication** – If your **iGuardStove** loses connection with the server it might be because the router is offline or something else. The **iGuardStove** will go through a series of procedures over the next 6 hours to re-establish communications with the server and if it can't restore communication the server will send out an alert stating the “**Loss of Communication**”. The device will still operate the same manner but History will not be collected nor will you get alerts.
- Auto Shut Offs within 24 hours** – Someone might be having problems remembering their cooking and getting an alert after they forget the stove 5 times in one day could be helpful information. You can roll this down to “1” if you want to get notified each time it's forgotten. If this is something that you don't want then roll it up to 10 or more.
- Turn On Alerts** – This will notify you each time the stove is turned on.
- Temperature Alerts** – Alerts will be sent to your if either of the temperature extremes are exceeded for both hot or cold.
- Activity Monitor** – This must be checked in order for Alerts from the Activity Monitor to be sent to you.

Contacts listed here will receive the selected alerts (via email and/or cell) concerning stove **Our Mom's iGuardStove**.

Contact:	Alert Method:	Alert Criteria:	Remove:
Bill Ferguson Owner billferguson@i-guardfire.com +1 250-859-3838	Email: <input type="checkbox"/> Active Cell (SMS): <input checked="" type="checkbox"/> Active	Emergency button pressed: <input checked="" type="checkbox"/> Turn on alerts: <input checked="" type="checkbox"/> Temperature alerts: <input checked="" type="checkbox"/> Loss of communication: <input checked="" type="checkbox"/> Activity alerts: <input checked="" type="checkbox"/> Automatic shutoffs within 24 hours: 1	
Neighbor Ned Contact +1 250-234-5678	Email: <input type="checkbox"/> Cell (SMS): <input checked="" type="checkbox"/> Invitation Sent	Emergency button pressed: <input checked="" type="checkbox"/> Turn on alerts: <input type="checkbox"/> Temperature alerts: <input type="checkbox"/> Loss of communication: <input type="checkbox"/> Activity alerts: <input type="checkbox"/> Automatic shutoffs within 24 hours: 0	
Nurse Nancy Contact +1 250-486-5910	Email: <input type="checkbox"/> Cell (SMS): <input checked="" type="checkbox"/> Unsubscribed	Emergency button pressed: <input type="checkbox"/> Turn on alerts: <input type="checkbox"/> Temperature alerts: <input type="checkbox"/> Loss of communication: <input type="checkbox"/> Activity alerts: <input checked="" type="checkbox"/> Automatic shutoffs within 24 hours: 1	
Sister Sally Contact +1 250-456-7890	Email: <input type="checkbox"/> Cell (SMS): <input checked="" type="checkbox"/> Invitation Sent	Emergency button pressed: <input checked="" type="checkbox"/> Turn on alerts: <input type="checkbox"/> Temperature alerts: <input type="checkbox"/> Loss of communication: <input checked="" type="checkbox"/> Activity alerts: <input checked="" type="checkbox"/> Automatic shutoffs within 24 hours: 5	

Add one of your existing contacts to this stove:

or

 Create a New Contact

 Save

Online Account - Add a Manager

With your Account you have the ability to add Managers and/or Primary Caregivers who will have their own online password protected access to the stoves and the settings. Managers can have access to View & Settings where a normal Contact can't.

Permission Level	Alerts	View	Settings	Login
Manager	✓	✓	✓	✓
Primary Caregiver	✓	✓		✓
Contact	✓			

The main profile is the account owner and the list of Managers is below that. In this example Mike has been added as a Manager.

Once a Manager has been added you can give them Permission to either View the data, change the Settings or both. A Manager can be added to individual stoves or you can use the ALL Stoves option. You can also choose which alerts the Manager should receive.

Home

Profile for Bill Ferguson

Profile Settings: Change Password

Title:

First Name:

Last Name:

User Name:

Timezone:

E-mail:

Phone Number:

Email Verified

Phone Number Unsubscribed
 Text START to +1 855-938-2424 to resubscribe.

Save

Managers and Primary Caregivers (PC):

Managers and Primary Caregivers are people you'd like to have access to the stoves you own through the website. When you add a manager or primary caregiver, that person will be invited to create an account (assuming they don't already have one) and you may then give them permission to view events or change settings. These users can also receive notifications for specific devices just like contacts.

A manager has full access to change settings and view events. A primary care giver does not have access to the device's settings.

Mike The Manager
 Mike@iguardfire.com
 +1 250-345-6789

+ Add Manager or PC

Managers & Primary Caregivers Permissions

There are 2 types of Managers that are different from a Contact that only gets Alerts.

- Manager – Has access to View or Settings or both
- Primary Caregiver – Has access to only View

First click "Add Manager or PC" button.

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+ Add Manager or PC

An email window pops up and this is where the invitation will be sent to. Once sent the next window appears.

Home
Welcome, Bill Ferguson Staff Admin Account Logout

Add New Manager or PC:

Email Address:

Add Manager or PC

Choose which stoves the Manager or Primary Caregiver will have access to. Typically a Primary Caregiver would only get access to one individual stove for that family but if required they can be added to other stoves.

Home
Welcome, Bill Ferguson Staff Admin Account Logout

• Sent an invitation to "billtest3@deltatee.com"

Permissions for billtest3@deltatee.com

Identification:

Email address: billtest3@deltatee.com

Invited

Click to resend invitation message

Stoves:

This manager has not been assigned to any stoves.

Give this manager permissions to access a stove:

Add All Stoves
 OLD EMU with old Demo unvented case EPB
 Bill's Kitchen v3.0 EMU

Save

Managers & Caregiver Permissions (cont.)

The next window is where you choose whether the person is Manager or Primary Caregiver. You also then choose which Alerts they will get. Remember the Manager get to View and change Settings but the Primary Caregiver only gets to View the History.

Added device "Bill's Kitchen v3.0 EMU" to agent "billtest3@deltatee.com"

Home

Permissions for billtest3@deltatee.com

Identification:
Email address: billtest3@deltatee.com
Invited
Click to resend invitation message

Stoves:

Stove:	Type:	Alert Method:	Alert Criteria:	Remove:
Bill's Kitchen v3.0 EMU	Manager Primary Caregiver	Email: <input type="checkbox"/> Cell (SMS): <input type="checkbox"/>	Emergency button pressed: <input type="checkbox"/> Loss of communication: <input type="checkbox"/> Turn on alerts: <input type="checkbox"/> Automatic shutoffs within 24 hours: 5	

Give this manager permissions to access a stove:

Save

When they accept the email invitation they will then be asked to Register their own login information.

Home

Register for a new Account

Already have an account? Then please [Sign In](#)

Register the person who will be accessing the online account.

E-mail:

Username:

Title:

First Name:

Last Name:

Phone Number (optional):

Password:

Password (again):

Register

Refund & Return Policy

We do not accept returns or exchanges unless the item you purchased is defective. If you receive a defective item, please contact us at sales@iGuardFire.com or 844-859-3838 with details of the product and the defect. An RMA# and shipping instructions will be given to you at that point.

Upon receipt of the returned product, we will fully examine it and notify you via e-mail, within a reasonable period of time, whether you are entitled to a refund or a replacement as a result of the defect. If you are entitled to a replacement or refund, we will replace the product or refund the purchase price, using the original method of payment.

Refunds Permitted:

We do accept returns if the item is unopened and in the original packaging within 30 days of your purchase with proof of purchase. If 30 days or more have passed since your purchase, we cannot offer you a refund or an exchange.

Shipping

To return the item you purchased, please contact us for an RMA# and the shipping address.

Call for RMA # first. No items shall be returned to us without an RMA# being issued by iGuardFire Ltd. Refunds do not include any shipping and handling charges shown on the packaging slip or invoice. Shipping charges for all returns must be prepaid and insured by you. You are responsible for any loss or damage to hardware during shipment. We do not guarantee that we will receive your returned item. Shipping and handling charges are not refundable. Any amounts refunded will not include the cost of shipping.

DELIVERY POLICY

Delivery Time

All orders are subject to product availability. An estimated delivery time will be provided to you once your order is placed. Delivery times are estimates and commence from the date of shipping, rather than the date of order. Delivery times are to be used as a guide only and are subject to the acceptance and approval of your order. Unless there are exceptional circumstances, we make every effort to fulfill your order within [15] business days of the date of your order. Business day means Monday to Friday, except holidays.

Date of delivery may vary due to carrier shipping practices, delivery location, method of delivery, and the items ordered.

Delivery Instructions

You can provide special delivery instructions on the checkout page of our website.

Shipping Costs

Shipping costs are based on the weight of your order and the delivery method. To find out how much your order will cost, simply add the items you would like to purchase to your cart, and proceed to the checkout page. Once at the checkout screen, shipping charges will be displayed. Additional shipping charges may apply to remote areas and/or multiple devices. You will be advised of all charges on the checkout page.

Federal Canadian GST/HST tax is charged according to the province or territory to which the item is shipped. Provincial taxes are not charged. US taxes are not charged.

Damaged Items in Transport

If there is any damage to the packaging on delivery, immediately notify the carrier and then contact us immediately at sales@iGuardFire.com or 844-859-3838

Questions If you have any questions about the delivery and shipment or your order, please contact us at 844-859-3838

Limited Warranty

1. **iGuardFire** Ltd. warrants, to the original purchaser, this product against defects in materials workmanship for a period of one (1) year from the date of original purchase.

During this period **iGuardFire** Ltd. will repair or replace a defective product or part, at their discretion, with a new or refurbished product at no charge other than shipping costs.

No warranty shall apply when damage is caused, or repair is required, due to any of the following:

- Use of the product for other than the intended purpose,
- Accident alteration abuse or misuse of the device
- Inaccurate mounting location or poor workmanship during installation

2. These warranties and remedies are exclusive and all other warranties, expressed or implied, written or oral, including the implied warranties of merchantability or fitness for any particular purpose are excluded

3. To receive warranty consideration a Return Materials Authorization number (RMA#) must be obtained by either phoning 844-859-3838 or email at sales@iguardfire.com. If a warranty registration has not been received by **iGuardFire** Ltd. Via, a proof of purchase must accompany the returned product once an **RMA# is received**.

4. The defective product must be returned to the address included with the RMA#. All transportation and insurance costs to return the device are the responsibility of the owner.

iGuardFire Ltd. will pay for the return costs. Please include a brief description of the problem, contact name, phone number, and RMA# with a complete return address.

Product Liability

1. **iGuardFire** Ltd. shall not be liable for any loss damage (including without limitation direct or indirect damages for personal injury property damage loss of business profits business interruption or any other pecuniary loss) or expense arising directly or indirectly out of the purchase installation or operation of the products.

2. In no event shall **iGuardFire** Ltd. be liable for special, indirect, incidental or consequential damage of any kind or nature due any cause.

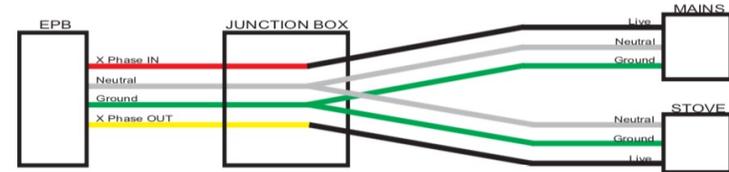
3. **iGuardFire** Ltd. neither assumes nor authorizes any representative or other person to assume for it, any obligation or liability other then is expressly set forth herein.

4. This warranty does not cover any incidental or consequential damages and is in lieu of all other warranties expressed or implied and no representative or person is authorized to assume for us, any other liability in connection with the sale of our products.

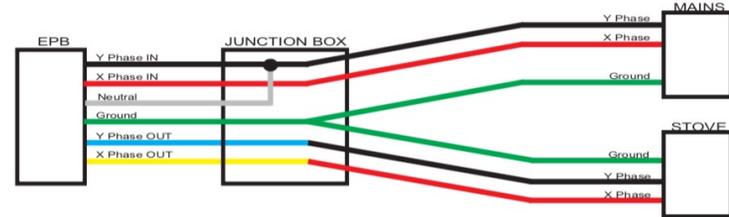
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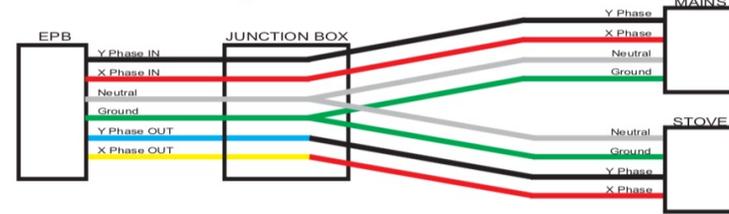
For 3-Wire Cooktop Models (120VAC Single Phase)



For special 3-Wire Cooktop Models (240VAC Split Phase without neutral)



For 4-Wire Cooktop Models (standard 240VAC Two Phase)



IMPORTANT – Product Liability Disclaimer

iGuardFire Ltd. shall not be liable for any loss, damage (including without limitation, direct or indirect damages for personal injury, property damage, loss of business profits, business interruption, or any other pecuniary loss) or expense arising directly or indirectly out of the purchase, installation or operation of our products.

In no event shall **iGuardFire** Ltd. be liable for special, indirect, incidental or consequential damages of any kind or nature due to any cause. **iGuardFire** Ltd. neither assumes or authorizes any representative or other person to assume for it any obligation or liability other than is expressly set forth herein.



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Software Version 2377 or newer

Version 03/21